

DESTINATION GUIDE 2021

SAN JUAN, PUERTO RICO



SJU DESTINATION GUIDE

REMEMBER TO CALL HOME!

Make sure you call Mom and Dad! We often get calls from parents saying they have not heard from their son or daughter. To avoid unnecessary calls and worrying, take a few minutes and call or message your parents to let them know you made it to Puerto Rico safely. The best way to call your parents is to use your cell phone. The hotel will charge an access fee and surcharge if a call is made from your room. Do not forget to provide your parents with your room number at the hotel. The time zone in Puerto Rico is AST.

NEED GRADWEEK ON-SITE 24-HOUR ASSISTANCE?

Do not hesitate to call or text. **GradWeek Staff are here to help! If you have an issue or a situation during your trip, you must call GW Staff so we can assist.** If you cannot readily locate a GradWeek Staff member, please call or text the on-site 24-hour GradWeek number provided to you upon arrival. If you are unable to contact us, have a friend call or text. GradWeek staff is available to help you on-site 24/7. We have staff housed at every hotel where we have students staying and staff is present at all GradWeek sponsored events. Events are scheduled every day except for the date of June 13th. However, GW Staff are on duty in lobby, at the pool area, or side area.

ON-SITE 24-HOUR GRADWEEK NUMBER IS: Provided to travelers upon arrival

NEED MEDICAL ATTENTION?

If you are in need of medical attention and it is a non-emergency, you can locate a GradWeek Staff member for directions to the nearest medical facility. If you cannot find a GradWeek Staff member, simply go to your hotel front desk for assistance. **If it is an emergency, dial 911 and have your friend notify a GradWeek Staff member.** GradWeek Staff are not doctors' and thus will not make any judgment calls on whether medical attention is necessary for any reason. This decision is entirely up to the traveler and his or her parents. If you are in doubt of whether you need medical attention or not, we strongly recommend you contact your parents and ask them for advice. **Please Note:** Your travel insurance plan through Cultural Insurance Services International (CISI) does assist with trip interruption and coverage for medical sickness and security evacuation. For policy questions or to receive assistance while traveling, you must call Cultural Insurance Services International (CISI) at (800) 303-8120 or email to cisiwebadmin@culturalinsurance.com.

IMPORTANT NUMBERS

- On-site 24-Hour GradWeek Staff Number: Provided to travelers upon arrival
- San Juan Health Centre/Urgent Care: 1 (787) 977-7575
- Doctors' Center Hospital/San Juan: 1 (787) 999-7620
- Police: 1 (787) 724-5170

HELPFUL SAFETY AND TRAVEL TIPS

- **Wristband** – You should have received your GradWeek wristband at your on-site Welcome Orientation. This is separate from your Action Pac wristband. All travelers receive a GradWeek wristband. You must wear your wristband at all times and DO NOT lose it! You will need your wristband to attend all GradWeek functions and events, to receive your discounts, and to board the bus to the airport plane home. If you lose your wristband, please contact GW Staff on the 24-Hour number listed above. You will be charged an additional fee for a replacement wristband.
- **Hydration – DRINK PLENTY OF WATER!!** – After many hours of travel, combined with laying in the sun and lack of sleep, it's critical that you stay hydrated. Be sure to drink lots of water during your trip. You'll feel better, be less susceptible to illness, and you have an overall better experience!
- **The Buddy System** – Although Puerto Rico is a popular tourist and resort destination, we highly recommend you use the buddy system! Please stay in groups, especially when going back to your hotel at night. Always remember that there is safety in numbers! If you leave the hotel or an event, we highly recommend that you tell a friend where you are going and when you plan to return.
- **Taxis/Uber/Lyft** – Your hotel is within walking distance to most events, shops and food. However, the taxis run all day and night. Taxis will cost anywhere from \$5-\$15 depending on where you want to go. You can take up to four people in a standard taxicab. We strongly recommend that no one rides alone in a taxi or ride service, especially at night. Uber and Lyft is another transportation option that is readily available, easy, and inexpensive.

- **Drugs & Alcohol** – Just say NO! DRUG POSSESSION AND USE IS ILLEGAL. Do not buy, sell, or use drugs anywhere. The legal drinking age in Puerto Rico is 18 years of age. All hotels have strict enforcement policies with underage drinking. If you are caught with alcohol or drugs in your room, the entire room will be evicted at your expense and the police will be notified. In short, you will be kicked out of your hotel and will most likely end up in jail.
- **Hotel/Room Damage** – **You and your roommates are all responsible for paying any and all damage to your room.** This also includes any extensive cleaning due to stains, smoking, liquid spills etc. Take care of your room!!! Upon arriving to your room make sure you and your roommates take 5 minutes to check your room and report any damages to the room, if any so that you are not charged for it when you check out. Please walk down to the Front Desk and report any damages immediately. Do not let strangers into your room. Keep your doors locked at all times, including any balcony sliders. Also, please respect your roommates' space.
- **Hotel Safe Deposit Box** – We strongly recommend that you put all of your valuables in your safe deposit box upon check-in. **THIS INCLUDES CELL PHONES, GO PROS, ETC. *Report any missing/stolen items IMMEDIATELY to the HOTEL.**
- **Mopeds and Motorized Water Sports** – We strongly recommend NOT renting Mopeds, Jet-skis or other motorized water sport equipment. Mopeds are not allowed on the hotel property and cannot be parked in the parking garage or lot. Moped collisions are a common occurrence and you are responsible for any damages. All equipment is owned locally and any damage to the equipment will be your responsibility. Be careful! Many students have been charged for damage they may not have done. Check the equipment for damage and report it before using.
- **Ocean** – The Ocean has a strong undertow! During the day, please check to see if your hotel has warning flags in front of the beach area. Most hotels will post these flags to let you know the current ocean conditions. Please do not go in the ocean at night regardless of the posted flags. It is extremely dangerous at night!
- **Balconies** – Do not sit on the ledge of your balcony or try and jump balconies from one room to another. Do not set anything on the railing, it is very easy to fall off your balconies and can cause life threatening injuries! Fatalities have occurred from this in the past!
- **Crossing the Street** – While it may seem simple enough, this is one of the most common dangers. Always look both ways and take it seriously. Use caution when crossing the road and only cross in designated crosswalks.
- **Money Wire Services** – Puerto Rico accepts U.S. dollars. If you run out of money and need money sent from home, GradWeek has a service that is easy and will save you time. Simply call home and have your parents email our Corporate Office at info@istours.com to request a Wire Transfer Form or they can download it from the GradWeek website (from the RESOURCES page at www.gradweek.com). Our office will process their credit card for up to \$300 and **GradWeek will pay you on-site.** Please see a staff member for all money wire pick-ups. Money wires are distributed Monday-Friday between 6:00 PM and 7:00 PM (Puerto Rico time). You will need to bring photo ID to a GradWeek Staff Member to receive your money.
- **Departures/Hotel Checkout** – **Please check the reader/activity board in your hotel lobby for departure information the night before your flight.** Airport buses leave on-time so don't be late or you can get left behind! The night before departure travelers will need to pack their bags, and MUST clean up their room by picking up all trash (very important); garbage bags are available from the GradWeek Staff or the hotel Front Desk. Also, proceed to Front Desk to settle any incidental balances on your room, such as phone charges, room service, and pay-per-view movies the night before your departure avoid long lines at checkout. **You must be in the lobby two and a half hours prior to your scheduled flight departure time. *Buses will leave without you!!** If your flight is not until late afternoon or evening, you must still checkout by 12:00 PM and can check your bags at the bell desk. We suggest some last minute shopping to fill the time!

GRADWEEK 2021 PUERTO RICO Est. 1976

READ THE FIND PRINT

Tours and events may only be redeemed with an Action Pac Wristband and the appropriate ticket. Events and prices are subject to change without notice. Please check the GradWeek readerboard in your hotel lobby every night for any event changes. Action Pacs and/or activities are non-refundable and non-transferable. You will not be reimbursed for any unused portion of the purchased package.

You are responsible for your actions on any given tour or event. It is your decision and choice to participate or not to participate in any given tour or event you have purchased. Activities are not mandatory; they are voluntary. Your decision to participate is not actionable against GradWeek. Your actions while on the tour or event are not actionable against GradWeek.

Furthermore, you are aware of the risks surrounding COVID-19 and will abide by all safety guidelines set by the local authorities.

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GRADWEEK EVENT SCHEDULE

Given the changing restrictions and requirements surrounding COVID, please check the GradWeek readerboard in the lobby of your hotel or with a GradWeek Staff Member for the daily events. Events and times will be subject to local health requirements! Note: AP = Action Pac event.

Thursday, June 10

- **Welcome to Puerto Rico!**
- **7:00 PM – 10:00 PM: Welcome Dinner Party @ La Marqueta** – Do not miss out! (AP event)

Friday, June 11

- **Old San Juan Tour – Departure Times from Hotel:** 11:00 AM, 11:30 AM, 12:00 PM, 12:30 PM, 4:00 PM, 4:30 PM, 5:00 PM and 5:30 PM

Saturday, June 12

- **10:00 AM – 6:00 PM: El Yunque Rainforest Tour and Beach Day @ Luquillo Beach**

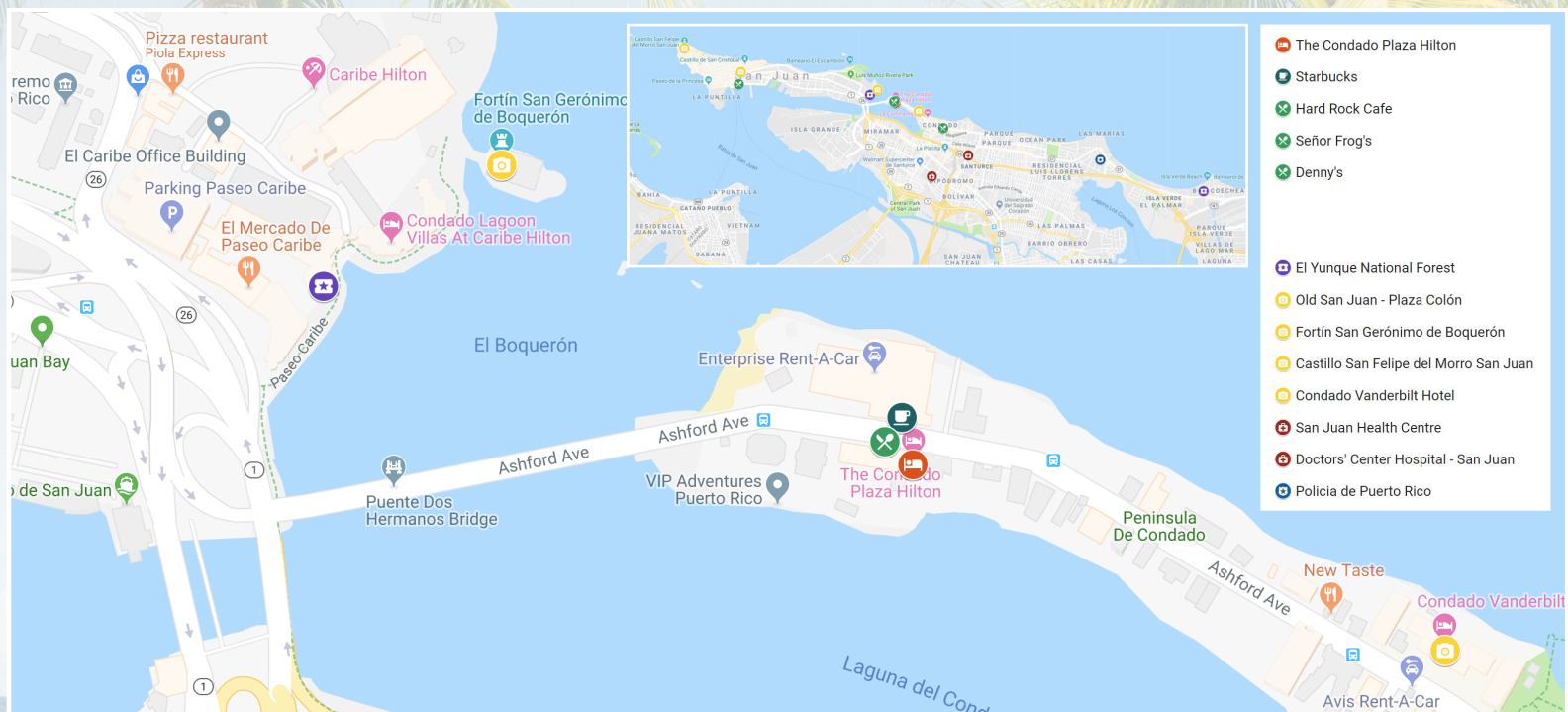
Sunday, June 13

- **All Day: Pool Party**
- **12:00 PM – 2:00 PM: Pool Pizza Party (AP event)**

Monday, June 14

- **11:00 AM – 4:00 PM: Luxurious Afternoon @ Vivo Beach Club**
- **7:00 PM – 10:00 PM: Farewell Dinner Party @ La Marqueta (AP event).**

PUERTO RICO AREA MAP



COVID-19 SAFETY REMINDERS

CONGRATULATIONS Class of 2021! We want you to have the best week of your life but more importantly, we want you to be SAFE! Here's what you need to remember to have a happy and healthy grad trip:

- Wash your hands OFTEN, for at least 20 seconds! When soap and water aren't available, use hand sanitizer that contains at least 60% alcohol.
- Wear your mask whenever you are in public and following all local COVID guidelines.
- Cover coughs and sneezes- If you don't have a tissue, cough or sneeze into your elbow and immediately wash your hands.
- Avoid touching eyes, nose and mouth.
- If you have a fever, cough, or difficulty breathing, seek medical attention and inform a GradWeek staff member IMMEDIATELY!
- Regularly clean hard surfaces.
- Drink only from your OWN cup- Do NOT share drinks!!
- Relax, be safe, and get ready for the best week of your life!