

DESTINATION GUIDE

SJU DESTINATION GUIDE '23

NEED GRADWEEK ON-SITE ASSISTANCE?

Do not hesitate to reach out to GradWeek Staff, we are here to help! **If you have an issue or situation during your trip, you must contact on-site staff so we can assist you while at the destination.** Do not hesitate to **call or text**. If you cannot contact us yourself, have a friend call or text.

ON-SITE 24-HOUR GRADWEEK STAFF NUMBER: PROVIDED UPON ARRIVAL ONLY

NEED TO CALL HOME?

Upon arriving we strongly encourage that you take a minute and call home. We often get calls from parents saying they have not heard from their son or daughter. To avoid unnecessary calls and worrying, take a few minutes and call or message your parent(s) to let them know you made it to Puerto Rico safely. The easiest way to call home is from your cell phone. This will help you avoid costly hotel surcharges the hotel will charge when you call from your room. Don't forget to provide them with your room number at the hotel. The time zone in Puerto Rico is AST.

NEED MEDICAL ATTENTION?

GradWeek staff members are not doctors and thus will not make any judgment calls on whether or not medical attention is necessary for any reason. This decision is entirely up to the traveler and his or her parents. If you are in doubt as to whether medical attention is needed, we strongly recommend you contact your parent(s) and/or guardian(s) and ask for advice. If you are in need of medical attention and it is a non-emergency, you can locate a GradWeek Staff member for directions to the nearest medical facility. If you cannot find a GradWeek Staff member, simply go to your hotel's front desk for assistance or call the number above. **If it is an emergency, dial 911 and have your friend notify a GradWeek Staff Member. Please Note:** Your travel insurance plan through Cultural Insurance Services International (CISI) does assist with trip interruption and coverage for medical sickness. For policy questions or to receive assistance while traveling, you must call Cultural Insurance Services International (CISI) at (800) 303-8120 or email cisiwebadmin@culturalinsurance.com.

IMPORTANT NUMBERS

- **On-site 24-Hour GradWeek Staff Number: PROVIDED UPON ARRIVAL ONLY**
- If you have a medical emergency, [dial 911](tel:911)
- Concierge Medical Services/Urgent Care: 1 (787) 692-2072
- Doctors' Center Hospital/San Juan: 1 (787) 999-7620
- Police: 1 (787) 793-1234

HELPFUL SAFETY & TRAVEL TIPS

- **Hydration – DRINK PLENTY OF WATER!!** – After many hours of travel, combined with laying in the sun and lack of sleep, it's critical that you stay hydrated. Be sure to drink lots of water during your trip. You'll feel better, be less susceptible to illness, and have an overall better experience!
- **The Buddy System** – We highly recommend the buddy system. Please stay in groups, especially when going back to your hotel at night. Always remember that there is safety in numbers! If you leave the hotel or an event, tell a friend where you are going and when you plan to return.
- **Wristband** – You should have received your GradWeek wristband at your on-site Welcome Orientation. This is separate from your Action Pac wristband. All travelers receive a GradWeek wristband. You must wear your wristband at all times and DO NOT lose it! You will need your wristband to attend all GradWeek functions and events, to receive your discounts, and to board the bus to the airport plane home. If you lose your wristband, please contact GW Staff on the 24-Hour number listed above. You will be charged an additional fee for a replacement wristband.
- **Taxis/Uber/Lyft** – Your hotel is within walking distance to most events, shops and food. However, the taxis run all day and night. Taxis will cost anywhere from \$5-\$20 depending on where you want to go. You can take up to four people in a standard taxicab. We strongly recommend that no one rides alone in a taxi or ride service, especially at night. Uber and Lyft is another transportation option that is readily available, easy, and inexpensive.
- **Drugs & Alcohol** – Just say NO! DRUG POSSESSION AND USE IS ILLEGAL. Do not buy, sell, or use drugs anywhere. The legal drinking age in Puerto Rico is 18 years of age. All hotels have strict enforcement policies with underage drinking. If you are caught with alcohol or drugs in your room, the entire room will be evicted at your expense and the police will be notified. In short, you will be kicked out of your hotel and will most likely end up in jail.

- **Hotel Room Damage** – You and your roommates are all responsible for paying any and all damage to your room. This also includes any extensive cleaning due to stains, smoking, liquid spills, etc. Take care of your room!!! Upon arriving to your room make sure you and your roommates take 5 minutes to check your room and report any damages to the room, if any, so that you are not charged for it when you check out. Please walk down to the Front Desk and report any damages immediately. Do not let strangers into your room. Keep your doors locked at all times, including any balcony sliders.
- **Hotel Safe Deposit Box** – We strongly recommend that you put all of your valuables in your safe deposit box upon check-in. **THIS INCLUDES PASSPORT, CELL PHONES, GO PROS, MONEY, ETC!!!** If a box is not provided to you in your room, you can get one at the front desk. ***Report any missing/stolen items IMMEDIATELY to the HOTEL! DO NOT** leave your valuables out when you are not in the room; always put them away!
- **Mopeds and Motorized Water Sports** – We strongly recommend NOT renting Mopeds, Jet-skis or other motorized water sport equipment. Mopeds are not allowed on the hotel property and cannot be parked in the parking garage or lot. Moped collisions are a common occurrence and you are responsible for any damages. All equipment is owned locally and any damage to the equipment will be your responsibility. Be careful! Many students have been charged for damage they may not have done. Check the equipment for damage and report it before using.
- **Ocean** – The Ocean has a strong undertow! During the day, please check to see if your hotel has warning flags in front of the beach area. Most hotels will post these flags to let you know the current ocean conditions. Please do not go in the ocean at night regardless of the posted flags. It is extremely dangerous at night!
- **Balconies** – Do not sit on the ledge of your balcony or try and jump balconies from one room to another. Do not set anything on the railing, it is very easy to fall off your balconies and can cause life threatening injuries! Fatalities have occurred from this in the past!
- **Crossing the Street** – While it may seem simple enough, this is one of the most common dangers. Always look both ways and take it seriously. Cars and buses drive fast down the roads and often do not yield to pedestrians. Use extreme caution when crossing the road and only cross in designated crosswalks.
- **Money Wire Services** – If you run out of money and need money sent from home, GradWeek has a service that is easy and will save you time. Simply call home and have your parents email our Corporate Office at info@istours.com to request a Wire Transfer Form or they can download it from the GradWeek website (from the RESOURCES page at www.gradweek.com). Our office will process their credit card for up to \$300 and GradWeek will pay you in cash on-site. Please see a staff member for all money wire pick-ups. Money wires are distributed Monday-Friday at 7:00 PM (Puerto Rico time - AST). You will need to bring photo ID to the GradWeek 24-hour room to receive your money.
- **Checkout** – Airport buses leave on-time so don't be late or you can get left behind! The night before departure travelers will need to pack their bags, and **MUST** clean up their room by picking up all trash (very important); garbage bags are available from the GradWeek Staff or the hotel Front Desk. On the day of your departure, proceed to Front Desk to settle any incidental balances on your room. **You must be in the lobby 3 hours prior to your scheduled flight departure time. *Buses will leave without you!!** If your flight is not until late afternoon or evening, hotel checkout is at 11:00AM and you can check your bags at the bell desk. We suggest some last minute shopping.

COVID-19 SAFETY REMINDERS

CONGRATULATIONS Class of 2023! While COVID is slowly becoming a thing of the past, we still recommend exercising caution during your trip. We want you to have the best week of your life but more importantly, we want you to still be safe! Here's what you need to remember to have a happy and healthy grad trip:

- Wash your hands OFTEN, for at least 20 seconds! When soap and water aren't available, use hand sanitizer that contains at least 60% alcohol.
- Masks are recommended and may be required in some establishments.
- Cover coughs and sneezes! If you don't have a tissue, cough or sneeze into your elbow and immediately wash your hands.
- Avoid touching eyes, nose and mouth.
- If you have a fever, cough or difficulty breathing, seek medical attention and inform a GradWeek staff member IMMEDIATELY!
- Regularly clean hard surfaces. This means allowing housekeeping to clean your room DAILY!
- Drink only from your OWN cup. Do NOT share drinks!!
- Relax, be safe, and get ready for the best week of your life!

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2023 PUERTO RICO EVENT SCHEDULE

PLEASE NOTE: All events and times are subject to change without notice. All events are optional, and attendance is not required. Attendance at the event, mode of transportation to and from the event, length of stay at the event are discretion of the traveler. Please check the reader board in your hotel lobby for changes (times and dates), additional events, and activities specific to your arrival date. Action Pac events are listed with an AP next to them.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
4	5	6	7 PATRICK'S (AP)	8 VIVO BEACH LA MALLORQUINA (AP)	9 OLD SAN JUAN THE DRIFT (AP)	10 FREE DAY SENIOR FROGS (AP)
11 EL YUNQUE RAINFOREST T-MOBILE ARCADE (AP)	12 VIVO BEACH PATRICK'S (AP)	13 FREE DAY T-MOBILE ARCADE (AP)	14 OLD SAN JUAN LA MALLORQUINA (AP)	15 VIVO BEACH SENIOR FROGS (AP)	16 EL YUNQUE RAINFOREST THE DRIFT (AP)	17 FREE DAY PATRICK'S (AP)
18 OLD SAN JUAN T-MOBILE ARCADE (AP)	19 THANK YOU CLASS OF 2023!	GRADWEEK 2023 PUERTO RICO Est. 1976 READ THE FINE PRINT Tours and events may only be redeemed with an Action Pac Wristband and the appropriate ticket. You must bring your appropriate ticket to each event to be admitted. Events are subject to change without notice. Please check in your hotel lobby every night for any event changes. Action Pacs are non-refundable and non-transferable. You will not be reimbursed for any unused portion of the purchased package. You are responsible for your actions on any given tour or event. It is your decision and choice to participate or not to participate in any given tour or event you have purchased. Activities are not mandatory; they are voluntary. Your decision to participate is not actionable against GradWeek. Your actions while on the tour event are not actionable against GradWeek.				



ALL EVENTS & PRICES ARE SUBJECT TO CHANGE

PUERTO RICO - AREA MAP

