



PUERTO RICO DESTINATION GUIDE '25

NEED GRADWEEK ON-SITE ASSISTANCE?

Do not hesitate to reach out to GradWeek Staff, we are here to help! **If you have an issue or a situation during your trip, you must contact on-site staff so we can assist you while at the destination. Do not hesitate to call or text.** If you cannot contact us yourself, have a friend call or text. GradWeek staff are available to help you on-site 24/7. We have staff housed at every student hotel and staff are present at all GradWeek sponsored events.

ON-SITE 24-HOUR GRADWEEK STAFF NUMBER:
[REDACTED] (text or call)

NEED TO CALL HOME?

Upon arriving we strongly encourage that you take a minute and call home. To avoid unnecessary calls and worrying, take a few minutes to call or message your parent(s) to let them know you made it to Puerto Rico safely. Don't forget to provide them with your room number at the hotel. The easiest way to call home is from your cell phone. This will help you avoid costly hotel surcharges the hotel will charge when you call from your room. The time zone in Puerto Rico is AST.

NEED MEDICAL ATTENTION?

GradWeek staff members are not doctors and thus will not make any judgment calls on whether or not medical attention is necessary for any reason. This decision is entirely up to the traveler and his or her parents. If you are in doubt as to whether medical attention is needed, we strongly recommend you contact your parent(s) and/or guardian(s) and ask for advice. If you are in need of medical attention and it is a non-emergency, you can locate a GradWeek Staff member for directions to the nearest medical facility. If you cannot find a GradWeek Staff member, simply go to your hotel's front desk for assistance or call the number above. **If it is an emergency, dial 911 and have your friend notify a GradWeek Staff Member.**

***Please Note:** If you need medical care, you will be required to pay for any hospital services upfront, you must keep all of your medical receipts and file a claim with the insurance company (Cultural Insurance Services International) upon your return home for reimbursement. **The travel insurance plan through CISI does assist with trip interruption and coverage for medical sickness.** For policy questions or to receive assistance while traveling, you must call Cultural Insurance Services International (CISI) at (800) 303-8120 (toll-free) or email to claimhelp@mycisi.com.

IMPORTANT NUMBERS

- On-site 24-Hour GradWeek Staff Number: [REDACTED]
- Medical Emergency, dial 911
- Concierge Medical Services/Urgent Care: 1 (787) 692-2072
- Doctors' Center Hospital/San Juan: 1 (787) 999-7620
- Police/San Juan: 1 (787) 793-1234

HELPFUL SAFETY & TRAVEL TIPS

- **Hydration – DRINK PLENTY OF WATER!!** – After many hours of travel, combined with laying in the sun and lack of sleep, it's critical that you stay hydrated. Be sure to drink lots of water during your trip. You'll feel better, be less susceptible to illness, and you will have an overall better experience!
- **Wristband** – You should have received your GradWeek wristband at your on-site Welcome Orientation. This is separate from your Action Pac wristband. All travelers receive a GradWeek wristband. You must wear your wristband at all times and **DO NOT** lose it! You will need your wristband to attend all GradWeek functions and events, to receive your discounts, and to board the bus to the airport plane home. If you lose your wristband, please contact GW Staff on the 24-Hour number listed above. You will be charged an additional fee for a replacement wristband.
- **The Buddy System** – We highly recommend the buddy system. Please stay out in groups, especially when going back to your hotel at night. Always remember that there is safety in numbers! If you leave the

hotel or an event, also tell a friend where you are going and when you plan to return.

- **Taxis** – Your hotel is within walking distance of most events, shops, and food. However, the taxis run all day and night. Taxis will cost anywhere from \$5-\$40 depending on where you want to go. You can take up to four people in a standard taxicab. We strongly recommend that no one rides alone in a taxi or ride service, especially at night. Uber and Lyft are another transportation option that is readily available, easy, and inexpensive.
- **Money** – The official currency of Puerto Rico is the U.S. dollar, making it convenient for travelers since there's no need to exchange money.
- **Hotel/Room Damage** – **You and your roommates are all responsible for paying for any and all damage to your room.** This also includes any extensive cleaning due to stains, smoking, liquid spills etc. Take care of your room! Upon arriving to your room make sure you and your roommates take 5 minutes to check your room and report any damage to the room if any so that you are not charged for it when you check out. Please walk down to the Front Desk and report any damages immediately. Do not let strangers into your room. Keep your doors locked at all times, including any balcony sliding doors.
- **Hotel Safe Deposit Box** – We strongly recommend that you put all of your valuables in your safe deposit box upon check-in. **THIS INCLUDES CELL PHONES, GO PROS, MONEY, ETC.!!!** If a box is not provided to you in your room, you can get one at the front desk. ***Report any missing/stolen items IMMEDIATELY to the HOTEL!** DO NOT leave your valuables out when you are not in the room; always put them away!
- **Checkout/Departure Home** – Airport buses leave on-time so don't be late or you can get left behind! The night before departure, travelers will need to pack their bags and **MUST** clean their rooms, take out all trash (very important); garbage bags are available from GradWeek Staff or the hotel front desk and tidy up room. On the day of your departure, proceed to the Front Desk to settle any incidental balances on your room. You must be in the lobby 3 hours prior to your scheduled departure flight time. ***Buses will leave without you!!** If your flight is not until late afternoon or evening, hotel checkout is at 11:00AM and you can check your bags at the bell desk. We suggest some last-minute shopping.
- **Motorized Water Sports and Mopeds** – We strongly recommend not renting jet skis, mopeds, or other motorized water sports equipment. These items are locally owned, and you are fully responsible for any damages that occur. Moped accidents are common, and many students have been charged for damage they may not have caused. Always inspect any equipment thoroughly before use and report any existing damage. For your safety and to avoid unexpected charges, we advise against renting mopeds or similar vehicles during your stay.
- **Ocean Safety** – The ocean in Puerto Rico has a strong undertow and can be very dangerous. During the day, check to see if your hotel has posted warning flags on the beach. Most hotels use these flags to indicate current ocean conditions. **DO NOT** enter the ocean at night, regardless of the flag status—it is extremely dangerous after dark.
- **Balconies** – Do not sit on the ledge of your balcony or try and jump balconies from one room to another. Do not sit anything on the railing, it is very easy to fall off your balconies and can cause life threatening injuries!
- **Crossing the Street** – While it may seem simple enough, this is one of the most common dangers. Always look both ways and take it seriously. Cars and buses drive fast down the roads and often do not yield to pedestrians. Use extreme caution when crossing the road and only cross in designated crosswalks.
- **Money Wire Services** – If you need more funds, you can request a wire transfer through GradWeek. Simply ask your parent or guardian to complete a Wire Transfer Form, available on the RESOURCES page at www.gradweek.com. GradWeek will charge their credit card for up to \$300, and you will receive the funds on-site. To collect your money, be sure to have your photo ID and speak with a GradWeek staff member. Wire transfers are distributed Monday through Friday at 7:00 PM (Puerto Rico time – AST) at the GradWeek 24-hour room.

PUERTO RICO AREA MAP

ACTION PAC EVENT DESCRIPTIONS & MORE

• ARENA MEDALLA DINNER PARTY:

Let the good times roll! This is where GradWeek memories are made! Start your nights in Puerto Rico with a great meal as a warm-up to the main event. We've rented out this popular venue in the T-Mobile Center for a GradWeek 2025 celebration!

• GRADWEEK CLUB PASS:

Cover charges in San Juan can be expensive—but with the GradWeek All Access Club Pass, you'll enjoy FREE entry to the hottest nightclubs on GradWeek's premier nights.

All events are optional and subject to change.

• Club 58:

A high-energy nightclub known for its vibrant vibe, spacious dance floor, and a mix of reggaeton, salsa, and international hits.

• Arena Medalla:

A two-level venue honoring Puerto Rico's athletic legacy, featuring a stadium-inspired atmosphere and a stunning 30-foot panoramic LED screen.

• Patrick's:

A lively local hotspot with a friendly, casual feel, offering live music and entertainment.

• Old San Juan @ Night:

Experience the magic of historic streets filled with music, dancing, and the festive energy of Latin nightlife.

• NIGHTLY BUS TRANSPORTATION - CLUB EVENTS:

No need to worry about getting to the clubs, we've got you covered! Just be in the lobby at the scheduled time, and we'll take care of the rest. We'll pick you up and bring you back at the end of the night.

Note: Transportation is provided at designated times only and the participant is responsible for being at the pick-up location on time. Attendance at the event, mode of transportation to and from the event, length of stay at the event are discretion of the traveler.

Please check the reader board in your hotel lobby for changes (times and dates), additional events, and activities specific to your arrival date. Any Action Pac events activities listed on the GW readerboard, will be listed with an **AP** next to them.

• HELPFUL REMINDERS:

- **Need GW Staff?:** On-site staff can assist you while at the destination. Do not hesitate to call or text (via WhatsApp). GradWeek staff are available to help you on-site 24/7.

ON-SITE 24-HOUR GRADWEEK STAFF NUMBER:
(text or call)

GRADWEEK 2025 PUERTO RICO Est. 1976

READ THE FINE PRINT

Tours and events may only be redeemed with an Action Pac Wristband and the appropriate ticket. You must bring your appropriate ticket to each event to be admitted. Events are subject to change without notice. Please check in your hotel lobby every night for any event changes. Action Pacs are non-refundable and non-transferable. You will not be reimbursed for any unused portion of the purchased package. You are responsible for your actions on any given tour or event. It is your decision and choice to participate or not to participate in any given tour or event you have purchased. Activities are not mandatory; they are voluntary. Your decision to participate is not actionable against Grad Week. Your actions while on the tour or event are not actionable against GradWeek.

ALL EVENTS & PRICES ARE SUBJECT TO CHANGE.

Location Pins

- La Concha Renaissance San Juan Resort
- Starbucks
- Señor Frog's
- Denny's
- Arena Medalla
- Fifty Eight
- Patrick's
- Old San Juan - Plaza Colón
- Fortín San Gerónimo de Boquerón
- Castillo San Felipe del Morro San Juan
- El Yunque National Forest
- San Juan Health Centre
- Doctors' Center Hospital - San Juan
- Policia de Puerto Rico

