

Hawaii

NEED GRADWEEK ON-SITE ASSISTANCE?

Do not hesitate to reach out to GradWeek Staff, we are here to help on-site 24/7! **If you have an issue or a situation during your trip, you must contact on-site staff so we can assist you while at the destination.** Do not hesitate to **call or text**. If you cannot contact us yourself, have a friend call or text. We have staff housed at every hotel where we have students staying and staff are present at all GradWeek sponsored events. You may also visit the **GradWeek Hospitality Desk, located near the lobby of the student hotels (business hours 8am-5pm).**

ON-SITE 24-HOUR GRADWEEK STAFF NUMBER:

***Provided to travelers upon arrival at destination/hotel.**

NEED TO CALL HOME?

Upon arriving we strongly encourage that you take a minute and call home. We often get calls from parent(s) and/or guardian(s) saying they have not heard from their son or daughter. To avoid unnecessary calls and worrying, take few minutes and call or message your parent(s) and/or guardian(s) to let them know you made it to Hawaii safely. The easiest way to call home is from your cell phone. This will help you avoid costly hotel surcharges the hotel will charge when you call from your room. Don't forget to provide parent(s) with your room number at the hotel. **Reminder: The time zone in Hawaii is HST.**

NEED MEDICAL ATTENTION?

GradWeek staff members are not doctors and thus will not make any judgment calls on whether or not medical attention is necessary for any reason. This decision is entirely up to the traveler and his or her parents. If you are in doubt as to whether medical attention is needed, we strongly recommend you contact your parent(s) and/or guardian(s) and ask for advice. If you are in need of medical attention and it is a non-emergency, you can locate a GradWeek Staff member for directions to the nearest medical facility. If you cannot find a GradWeek Staff member, simply go to your hotel's front desk for assistance or call the number above. **If it is an emergency, dial 911 and have your friend notify a GradWeek Staff Member, if you are not able to.** If you need medical care, you will be required to pay for any hospital services upfront. If your medical care was do to an accident you must keep all of your medical receipts and file a claim with the CISI insurance company upon your return home for any eligible reimbursement.

IMPORTANT NUMBERS

- **On-site 24-Hour GradWeek Staff Number: *Provided to travelers upon arrival.**
- Emergency Services: 911 | Police Department/Waikiki Station: (808) 529-3801
- Doctors of Waikiki/Walk-In Urgent Care: (808) 922-2112
- Local Hospital (ER): (808) 522-4000

HELPFUL SAFETY & TRAVEL TIPS

- **Hydration: DRINK PLENTY OF WATER!!** After many hours of travel, combined with laying in the sun and lack of sleep, it's critical that you stay hydrated. Be sure to drink lots of water during your trip. You'll feel better, be less susceptible to illness, and you will have an overall better experience!
- **The Buddy System:** We highly recommend the buddy system. Please stay out in groups, especially when going back to your hotel at night. Always remember that there is safety in numbers! If you leave the hotel or an event, **make sure to tell a friend where you are going and when you plan to return.**
- **Uber/Lyft/Taxis:** Your hotel is within walking distance of most attractions, shops, and food. Uber and Lyft are readily available, easy, and fairly inexpensive. However, the taxis are another transportation option that run all day and night. Taxis will cost anywhere from \$8-\$55 depending on where you want to go. You can take up to four people in a standard taxicab. **We strongly recommend that no one rides alone in a taxi or ride service, especially at night.**
- **Smoking, Drugs & Alcohol:** Just say NO! DRUG POSSESSION AND USE IS ILLEGAL. Do not buy, sell, or use drugs anywhere. You will be kicked out of your hotel and will most likely end up in jail; all at your own expense. Smoking/Vaping in the rooms is strictly prohibited by the hotel and you will be cause for immediate eviction by the hotel; all at your own expense. **The legal drinking age in Hawaii is 21 years of age.** All hotels in Hawaii have

strict enforcement policies for underage drinking. If you are caught with alcohol in your room the entire room will be evicted at your expense and the police will be notified. In short, **DON'T DRINK!!**

- **Hotel/Room Damage:** You and your roommates are all responsible for paying for any and all damage to your room. This also includes any extensive cleaning due to stains, smoking, liquid spills etc. Take care of your room! **Upon arriving to your room make sure you and your roommates take 5 minutes to check your room and report any damage to the room** if any so that you are not charged for it when you check out. Please walk down to the Front Desk and report any damages immediately. Do not let strangers into your room. Keep your doors locked at all times, including any balcony sliding doors.
- **Hotel Safe Deposit Box:** We strongly recommend that you put all of your valuables in your safe deposit box upon check-in. **THIS INCLUDES CELL PHONES, GO PROS, MONEY, ETC.!!!** If a box is not provided in your room, you can get one at the front desk. ***Report any missing/stolen items IMMEDIATELY to the HOTEL! DO NOT** leave your valuables out when you are not in the room; always put them away!
- **Checkout:** Airport buses leave on-time so don't be late or you'll get left behind! **The night before departure, travelers will need to pack their bags and MUST clean up their rooms,** take out all trash (very important); garbage bags are available from GradWeek Staff or the hotel front desk and tidy up room. On the day of your departure, proceed to the Front Desk to settle any incidental balances on your room. **You must be in the lobby 3 hours prior to your scheduled flight departure time. *The buses will leave without you!!** If your flight is not until late afternoon or evening, hotel checkout is at 11:00AM and you can check your bags at the bell desk. We suggest some last-minute shopping.
- **Mopeds:** We strongly recommend that travelers **do not** rent mopeds or other motorized vehicles/equipment during their stay. These rentals are locally owned, and travelers are fully responsible for any damages, accidents, injuries, or charges incurred. Many students/travelers have been charged for damages they may not have caused, due to not inspecting any equipment carefully before use and reporting those existing damage immediately. Please be aware that moped accidents are common in tourist destinations. For your safety and to help avoid unexpected charges or liability issues, **we strongly discourage** renting or operating these types of vehicles or equipment.
- **Ocean Safety:** The Ocean has a strong undertow! During the day, please check to see if your hotel has warning flags in front of the beach area. Most hotels will post these flags to let you know the current ocean conditions. **DO NOT go in the ocean at night regardless of the posted flags.** It is extremely dangerous at night!
- **Balconies:** Do not try and jump balconies from one room to another. Do not sit or set anything on the railings, it is very easy to fall off from the balconies and can cause life threatening injuries to you and others!
- **Crossing the Street:** Tourist areas experience high fluctuations in vehicle traffic. So be sure and look both ways to avoid being hit by moving vehicles. Looking both ways before crossing the street will ensure safety.
- **Money Wire Services:** If you run out of money during your trip, GradWeek offers an on-site Money Wire service to help save time and hassle. Simply contact home and have your parent/guardian request a **Wire Transfer Form** by contacting the GradWeek Corporate or **downloading it from the RESOURCES page at www.gradweek.com.** GradWeek can process a credit card payment for up to \$300, and the funds will be available for on-site pick-up. Money wires are distributed Monday-Friday at 7:00 PM (Hawaii time). Travelers must bring a valid photo ID and see an on-site GradWeek Staff member to receive their funds.

GRADWEEK DIGITAL ORIENTATION & ACTION PAC PRE-REGISTRATION

- **Action Pac:** No sooner than **about 48-hours before your arrival, you will receive a text message with a link to complete the required GradWeek Digital Welcome Orientation and preregister for your Action Pac activities.**
- **H2O Water Sports:** Travelers participating in H2O Water Sports Hawaii activities through their Action Pac are required to complete a digital waiver. **After arriving in Hawaii and attending your mandatory GradWeek Orientation, you will be provided a QR code to make your H2O reservation.** Once your reservation has been completed, you will receive an email from H2O with the subject line "ACTION REQUIRED." **This email will include a link to complete the required H2O digital waiver. *If you are under 18 years old at the time of travel, you must forward the "ACTION REQUIRED" email to your parent or guardian so they can complete the required waiver signature on your behalf.** Travelers who do not complete the **required H2O waiver** will not be allowed to participate in the activities.

EXCLUSIVE GRADWEEK DISCOUNTS

Flash your GradWeek Wristband to receive discounts at the following vendors, restaurants and eateries. You MUST show wristband and ask for the discount BEFORE booking or ordering!

***Please Note:** All discounts offers below cannot be combined with any other offer or discount. Restrictions apply.

For additional details, please stop by the GradWeek Hospitality Desk located at the student hotel or ask a GradWeek Staff Member.

- **Sunrise Shack:** 10% discount off regular menu price
- **Lulu's Waikiki:** 10% discount off regular menu price
- **Misubi Café:** 5% discount off regular menu price
- **Giovanni Pastrami:** 15% discount off regular menu price
- **Domino's Pizza / Hyatt Place Location:** 15% off regular menu price
- **Hard Rock Café:** 15% off regular menu price & 20% off Rock Shop on Select Retail
- **Oahu Mexican Grill (OMG):** Free soft drink with entrée purchase
- **Blue Ocean Seafood and Steak:** \$2 off all entrees and free soft drink
- **Me Bbq Waikiki:** \$2 off all entrees and free soft drink
- **Sin-Ice-Stir Shave Ice:** A buy one, get one FREE (BOGO) offer on shave ice.
- **Tikis Grill & Bar / Twin Fin Hotel:** A free soft drink with the purchase of an entree.

STAR BEACH BOYS BOARD RENTALS:

- **Surfboards:** \$15 for 2 hours or \$25 half day (5 hours).
- **Paddle Boards:** \$25 for 2 hours or \$45 half day (5 hours).
- **Boogie Boards:** \$5 for 2 hours or \$15 all-day.

JAMIE O'BRIEN SCHOOL OF SURF / BEACH CANDY RENTALS:

- **Retail Items:** 20% off — this excludes high ticket items such as Aokai Swim Bikinis, GoPro Cameras, and Surfboards for purchase.
- **Beach Candy Rental Items:** 20% off all items, including surfboards, body-boards, chairs, speakers, umbrellas and more!

GRADWEEK ACTIVITY DESCRIPTIONS

- **Breakfast Suggestion:** Twin Fin and Queen Kapiolani travelers; breakfast coupons are valid at Oahu Mexican Grill (OMG) and Blue Ocean Waikiki. Mexican Grill (OMG) is located 2520 Kalakaua Ave 2nd floor. Blue Ocean is located at 2449 Kuhio Avenue (don't forget your breakfast coupon!).
- **Explore Waikiki:** Day or Night take some time and explore the famed Kalakaua Avenue! You'll find every store imaginable, discover one of the world's most renowned beaches along with a sunset for the ages, and you can find some great dining options.
- **Pearl Harbor and Swap Meet:** Visit one of Hawaii's top tourist sites. Ask the Staff about transportation times to the Pearl Harbor Visitor Center and Aloha Stadium. Enjoy the various exhibits of the USS Arizona Memorial and historical events surrounding Pearl Harbor. From there, we'll then walk over to the Aloha Stadium and experience Hawaii's best-known Swap Meet where you will find great bargains on souvenirs and more! **Please Note: The Swap Meet is cash-only, so be sure to bring cash for shopping, plus \$2 cash for the entrance fee.**
- **Catamaran Ride:** Take your free Kepoikai Catamaran ride! Simply go to Kalakaua Avenue and make a right and go a couple of blocks to Dukes Waikiki Restaurant. Go onto the beach and look for a large blue GradWeek flag. Ask your GradWeek Staff for further directions if needed. You must show up in person to check space/time availability. Sails are on a first-come, first-serve basis.
- **Watersport Day (Action Pac):** Set up a watersport activity through our friends at H2O Water Sports. You can also get Surf Lessons from our friends over at Star Beachboys. Ask your GradWeek Staff for details.
- **GradWeek Luau (Action Pac):** This is a must for any tourist in Hawaii! Enjoy great food and an outstanding show with all of the traditional Hawaiian entertainment!
- **Secret Island Beach Day (Action Pac):** Discover the wonders of Kualoa Ranch, where you will board boats to Secret Island for a day of fun with kayaking, canoe riding, a trip on the glass bottom boat and more. It is a memorable day of music & beach activities (lunch included). Ask your on-site staff for more details.
- **Aloha Dinner @ Giovanni Pastrami, Oahu Mexican Grill (OMG) or Blue Ocean Seafood and Steak:** Enjoy a special GradWeek menu for a great meal at the various restaurant partners. The coupon is valid 7 days a week, 12pm - 9pm (operating hours each day subject to change). **Don't forget your GW dinner coupon!**



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READ THE FINE PRINT

Tours and events may only be redeemed with an Action Pac Wristband and the appropriate ticket. You must bring your appropriate ticket to each event to be admitted. Events are subject to change without notice. Please check the readerboard in your hotel lobby every night for any event changes.

Action Pacs are non-refundable and non-transferable. You are responsible for your actions on any given tour or event. You will not be reimbursed for any unused portion of the purchased package. It is your decision and choice to participate or not to participate in any given tour or event you have purchased. Activities are not mandatory; they are voluntary. Your decision to participate is not actionable against GradWeek. Your actions while on the tour or event are not actionable against GradWeek.

ALL EVENTS & PRICES ARE SUBJECT TO CHANGE.