2028 GRADWEEK TERMS AND CONDITIONS

This Plan and Agreement sets forth the terms and conditions under which International Student Tours, Inc. (IST), also d/b/a/ GradWeek, located at 2330 East Bidwell Street, Suite #201, Folsom, CA 95630, Tel. # (800) 448-4444, Email info@istours.com, agrees to provide the Travel Package described within this brochure/flyer/invoice/website/confirmation. Please note that if you are under the age of 18 at the time of signing the application, your parents or legal guardians must also sign. IST and GradWeek are not responsible for forged signatures or fraudulent transactions.

IMPORTANT TERMS AND CONDITIONS OF THE CONTRACT – READ CAREFULLY!

1) **RESPONSIBILITY:** Neither IST nor GradWeek, nor IST's or GradWeek's employees, affiliates, officers, directors, successors, agents, and assigns (collectively "IST" and "GradWeek", respectively) owns or operates any person or entity which is to or does provide goods or services for your trip including, for example, accommodations, air, land, rail, water or other transportation, food service, local guides, etc. As a result, unless IST or GradWeek is negligent, IST and GradWeek, respectively, will not be responsible for personal injury or property damage caused by the supplier of these services, and if these services and components are prevented, restricted or interfered with by reason of events or causes beyond IST's or GradWeek's control, including without limitation, acts of civil or military authorities, by reason of statute, rule, or local law, action of federal, state or local government or agency, acts of public enemy, acts of terrorism, criminal activity, war, riot, embargoes, civil commotion, insurrection, strike or labor unrest, acts of God, attacks by animals, severe weather and climatic conditions, storm, flood, fire, earthquake, power or communication line failure, mechanical or structural failures or difficulties, Government or state closures and/or restrictions, unprecedented events, diseases, sickness, food poisoning, unsafe sanitary conditions, quarantine, pandemics, accident or illness in remote places without access to medical facilities, transportation, or means of rapid evacuation and assistance, acts or omissions of carriers including but not limited to breach of contract, failure to comply with any laws such as the Americans with Disabilities Act ("ADA"), cancellation, delay or overbooking, acts or omissions of other providers such as hotels, local ground handlers, entertainers or sightseeing services or restaurants including but not limited to breach of contract, failure to comply with any laws such as the ADA, cancellation, delay or overbooking, or travel participant negligence, IST and GradWeek cannot assume and are not to be held responsible for any claims, losses, damages (direct, indirect, consequential or incidental), costs or expenses including without limitation, injury, accident or death, inconvenience, loss of enjoyment, loss of pay, upset, disappointments, distress, or frustration, whether physical or mental, arising out of or in connection therewith. Participant assumes complete and full responsibility and hereby releases IST and GradWeek from any duty of checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination or venue, and all safety and security conditions of such destination, during the length of the proposed travel. GradWeek recommends that you visit the websites of the Department of Transportation (www.dot.gov), the Federal Aviation Administration (www.faa.gov), and the US State Department (www.state.gov) for current news and releases regarding air travel and safety. GradWeek reserves the right to make changes in the published itinerary whenever, in its judgment, conditions warrant, or if it deems it necessary for the comfort, convenience, or safety of the trip. GradWeek reserves the right to decline any person as a member of the trip, or to require any participant to withdraw from the trip if at any time such action is determined to be in the best interest of the health, safety, and welfare of the trip, group, or of the individual participant. Under such circumstances, no refund will be given. Baggage and personal effects are solely the responsibility of their owner.
2) **RESERVATIONS & REQUIREMENTS:** A $150 non-refundable, non-transferable deposit *per person and a completed, signed Registration Form (physical or online at www.gradweek.com) are required to secure a reservation by December 31, 2027. For registration or reservation reinstatements received on or after January 01, 2028, a $40 late fee will be required, and the reservation will automatically be placed onto a Waitlist until trip availability can be determined. For registration or reservation reinstatements received on or after February 01, 2028, payment in full is required, plus a $40 late fee will be required, and the reservation will automatically be placed onto a Waitlist until trip availability can be determined. Once registered (before 02/01/2028), mandatory monthly payments ($50 minimum) will be required throughout the year to keep the account Active. Failure to make payments will put your account into an 'unconfirmed' Pending status and incur late fees, subject to any pricing increases and possible cancellation, requiring you to reinstate based on space availability. Travelers/Participants who registered before October 01, 2027, must have at least $250 (total worth) paid into their account by November 30, 2027, to avoid penalty fees and loss of trip space. Complete, full payment from all registrants is due in our office no later than February 22, 2028, regardless of when they registered; otherwise, they will be automatically cancelled. Travelers/Participants' accounts are not considered completely "Paid in Full" until all trip rooming is complete and finalized, and any additional room occupancy fees owed, or additional trip fees must be paid before travel; otherwise, the Traveler/Participant is at risk of cancellation from the trip. GradWeek will process applications for trip reservations on a first-come, first-served basis. If space is not available when Travelers/Participants' application/registration is received, we will retain the Travelers/Participants' payment and place their name on the Waitlist until space becomes available, or they may request to cancel from the Waitlist for a refund in writing. A Waitlist for a GradWeek trip can occur at any time during the registration process, as all trip space is on a first-come, first-served basis. There is a $25 per person fee (plus any airline or tour package-imposed fees) for changing your reservation in any way, if permitted once your deposit has been received by GradWeek. Checks, money orders, cashier's checks, Mastercard, and Visa may be used for payments up to February 22, 2028. Once a Travelers/Participants' deposit is received, they will be sent a confirmation billing invoice statement by email within 5 business days that includes their Traveler ID Number, trip information, and more. This Traveler ID Number is used as the Travelers/Participants' account number and should be written on all mailed payments or email correspondence. Payments may also be made online with a credit card at www.gradweek.com. IST and GradWeek are not responsible or liable for forged signatures or fraudulent transactions. There will be a $20 service charge for every returned check and a $10 service charge for every declined credit card. Any traveler account that encounters a returned check payment or credit card chargeback, IST, or GradWeek will no longer accept that same form of payment on the traveler account. Trip credits, discounts, and/or incurred fees are non-refundable and non-transferable.
3) **APPLICATION OF PAYMENT:** In accordance with the California Seller of Travel Law, all payments related to scheduled air services and to secure accommodations, transfers, and all other components of your tour will be made available to GradWeek and will be placed into GradWeek's Client Trust Account #3368097493, Wells Fargo Bank, El Dorado Hills, CA 95762.
4) **PRICES:** The price of the trip, the original city and destination, and the hotels are outlined in this brochure and/or website and are incorporated herein by reference. Prices stated are based on airfares and rates in effect before December 01, 2027. Airfare and other vendors' rates are subject to change without notice. Changes could include fuel surcharges, tax increases, increases in fares, and other unforeseeable fees. We will notify the Traveler/Participant in writing if these fees change. Should the Travelers/Participants' group require a specific departure date, airport, flight, or hotel/room, and the associated costs for the request are higher than our contracted rate, they will incur a higher trip price (per person) to accommodate this special request. If the Travelers/Participants' group or a Traveler decides to change their destination or hotel, and the change is requested/made on or after December 01, 2027, they may incur additional charges and be subject to a Waitlist. Prices for most destinations/packages are based on quad occupancy and are "Run of House" (standard room) availability unless otherwise specified. Travelers are responsible for paying any additional cost associated with rooming in an under-occupancy room (not a full room). Once final rooming is completed and finalized (March 2028), the Traveler/Participant will be billed for any additional charges if their room has less than the required number of roommates and will require immediate payment of those fees. **Your account is not considered officially "Paid in Full" until all trip rooming is complete and finalized and any incurred occupancy fees are paid.** Published prices do not include the departure taxes described in section 6 below, any difference in airfare cost for any flight ticket changes, the hotel security deposit described in section 7 below, or hotel occupancy fees, but these items will be included in your invoice. Any tips or gratuities not specifically mentioned as included in the total price of your package are at your discretion. Brochure prices will not be guaranteed for those registering or reinstating, and/or changing their trip package on or after December 01, 2026.
5) **ROOMING REQUIREMENTS:** Each traveler is responsible for finding/selecting their own friends/roommates from the point of registration until trip completion. GradWeek is not responsible for arranging roommates, filling rooms, or resolving issues that may arise from an uneven number of travelers within a group or when individuals who previously selected to room together later decide to change their roommate arrangements. Advertised trip prices are based on a set room occupancy (typically four people per room, two per bed for most destinations; and two people per room for adult/parent trip packages). GradWeek is not responsible for the bedding type or bed configuration assigned by the hotel at check-in. To avoid additional hotel occupancy fee charges, Traveler/Participant must meet the occupancy requirement by coordinating with fellow travelers/friends to ensure they have enough roommates. If a room has fewer than the required number of occupants, each Traveler/Participant will be responsible for the applicable additional hotel occupancy fee, which is due immediately. Payment of an additional hotel occupancy fee does not entitle or guarantee a Traveler/Participant to a separate bed. A separate bed is only provided when the Traveler/Participant has been assigned to a single-occupancy room.
6) **DEPARTURE TAXES:** Prices on the brochure do not include U.S., Mexico, and Caribbean departure taxes and fees. For most cities, taxes total $175 for all International and $65 for Domestic U.S. and Puerto Rico, as well as any applicable airport passenger facility charges and usage fees that may arise. Some cities may vary. These taxes and fees will be included in your trip price and must be paid to GradWeek at the time of final payment. Government taxes, airport passenger taxes, and fees are subject to change as noted in section 4 above. A participant's account becomes fully "paid-in-full" once all services, fees, rooming fees, upgrades, taxes, refundable and non-refundable deposits, and merchandise have been fully paid.
7) **HOTEL SECURITY DEPOSIT:** The hotels used by IST and GradWeek may require each traveler to provide an additional credit card authorization or cash payment for a hotel security deposit for incidental charges (i.e., cleaning fees, damages, parking fees, refrigerators, rollways, room service, etc.) at the time of check-in. The security deposit amount is determined solely by the hotel and is not included in the trip price. If the hotel reports any room damage, extra cleaning fees, incidentals, or other charges, the Traveler(s) assigned to that room will be responsible for paying any balance due directly to the hotel before departure.
8) **CANCELLATION AND REFUND:** If you cancel your reservation, your right to a refund is limited, as set forth below. All cancellations and requests for refunds, if applicable, must be submitted in writing (mailed, emailed, or faxed) to GradWeek's corporate office. NO REFUNDS WILL BE ISSUED FROM VERBAL COMMUNICATIONS OR CANCELLATIONS GIVEN TO STUDENT ORGANIZERS OR EVENT COORDINATORS. IT IS THE PARTICIPANT'S OBLIGATION TO ENSURE A WRITTEN CANCELLATION NOTICE IS RECEIVED BY GRADWEEK. To protect the participant, mailed cancellations should be sent with a Return Receipt Requested. For faxed cancellations, keep confirmation of transmittal. For emailed cancellations, request Read Receipt confirmation. Notice of cancellation must include the name of the registered participant and the traveler's account number that corresponds to the registration. The following cancellation schedule will apply: Cancellations received by December 31, 2027, are assessed a cancellation fee of $150 (per person). Cancellations received on January 1, 2028, through February 21, 2028, are assessed a cancellation fee of $250 (per person). Cancellations received on February 22, 2028, through March 20, 2028, are assessed a cancellation fee of $350 (per person). Cancellations received on March 21, 2028, through April 2, 2028, are assessed a cancellation fee of $550 (per person). In addition to any non-refundable fees (i.e., bank fees, discounts, etc.). Cancellations received on April 3, 2028, and after will receive NO REFUND. The actual fee depends on the date the cancellation is received in writing by GradWeek. Once cancelled, there will be a $40 reinstatement fee, plus any additional airline/hotel fees, and reinstatement is only on a space-available basis to reinstate. Cancellations eligible for a refund will be issued back in the same payment method they were received (e.g., card payments = card refunds to the same card(s) used, and check or money order payments = one check refund) and in the same name as the registered participant within four to eight (4-8) weeks of the approved cancellation date. GradWeek is not responsible for misdirected refunds due to a change of address, closed bank accounts, or transactions processed on prepaid credit cards or gift cards.
9) **NAME CHANGES:** Name changes are not guaranteed and will only be considered under limited circumstances. All name changes are subject to approval, eligibility, and any applicable airline and hotel fees. If a name change is permitted, the request must be submitted in writing using a completed and signed Name Change Form no later than fourteen (14) business days before the trip's scheduled departure date. Under no circumstances will name change requests be considered, reviewed, or processed once the trip is within fourteen (14) business days of its scheduled departure date.
10) **DEPARTURE DATES AND AIRPORTS:** No representation is made concerning a particular date of departure, except that the date of departure is tentative and will usually be within one to fourteen (1-14) business days after the confirmed graduation date, unless graduation is before May 16, 2028, in which case the date of departure may be later, and Travelers/Participants will be notified of that confirmed date approximately thirty (30) days before departure. All departure trip dates are considered "TENTATIVE" until you receive your official Departure Packet, which is issued two to three (2-3) weeks before the listed departure date. Travel dates are subject to change due to restrictions or interference because of events or causes beyond IST's or GradWeek's control, including, without limitation, airline schedule changes, travel restrictions, pandemics, acts of God, reasons of statute, rule, or local law, or action of federal, state, or local government or agency. If a Traveler/Participant has paid their account in full (has no balance due) and has not received their airline or bus ticket at least seven (7) days before the confirmed departure date, contact the corporate office immediately. Some departure cities listed on the brochure have multiple airports. Departure airports for New York are Kennedy, LaGuardia, or Newark; for Chicago: O'Hare, Midway; for Washington: Baltimore, Dulles, or National; for Charlotte/Raleigh: Charlotte or Raleigh; for California, Bay Area/Central Valley: San Francisco, San Jose, Oakland, or Sacramento; for Tulsa: Tulsa or Oklahoma City; for Orlando: Orlando or Tampa; for San Antonio: San Antonio or Austin; for Miami: Miami or Ft. Lauderdale. The actual departure date and, when multiple airports are available, the specific departure airport are determined at the sole discretion of IST and GradWeek. As a result, Travelers/Participants are not entitled to request or select a specific departure date or airport, nor are they entitled to a refund based on the departure date or airport assigned.
11) **FLIGHT SCHEDULES/CHANGES/DELAYS/CANCELLATIONS:** All scheduled flights are booked using commercial airlines and are under standard/coach or basic economy categories; this will be noted on the Travelers/Participants' itinerary. Flight times are subject to change (not guaranteed) by the airline and may affect the actual length of time at destinations. Any flight information provided before departure is considered tentative and is subject to change under this agreement. Therefore, it is the sole responsibility of the Traveler/Participant to reconfirm both outbound and inbound flights by visiting the assigned airline(s) website. Flight delays and cancellations are unfortunate but are an inherent risk in air travel. Flight delays and cancellations, missed night accommodations, and expenses incurred due to flight delays and missed connections to/from charter or scheduled flights are beyond the control and responsibility of IST and GradWeek. GradWeek is not responsible for persons failing to board the appropriate flight on time. GradWeek will not compensate any person for additional transportation costs incurred should they miss their flight. GradWeek is not responsible for any luggage and/or carry-on items at flight departure, airport/hotel transfers, hotel check-in/check-out, or at any other time. It is the responsibility of each participant to ensure that their belongings are placed on the correct bus or flight and transfer bus and brought to their assigned hotel. In addition, all belongings have current identification tags attached. By signing this agreement, the participant signifies his or her understanding that the GradWeek trip packages include supplemental luggage insurance (as noted in section 12). If forces beyond IST or GradWeek's reasonable control (i.e., storms/weather, or other natural disasters, pandemics, transportation strikes, local law, action of federal, state, or local government or agency, etc.) cause the trip to be extended, the participant must pay or reimburse GradWeek for all extra costs associated with such trip extension (i.e., lodging, meals, and transportation). In the unlikely event the entire trip is cancelled due to circumstances beyond IST and GradWeek's reasonable control, GradWeek will refund the entire trip price to the participant, less any non-refundable service or other charges/expenses incurred by IST and GradWeek. As with all travel, there can be unfortunate Flight Delays or Flight Cancellations. This is rare but does happen from time to time, and many times the traveler is made aware of this before GradWeek is. If a traveler ends up experiencing a Flight Delay or Flight Cancellation, we kindly ask that you direct all communication to the airline/airport. In addition, parents should communicate directly with their traveler(s) for flight updates, as they will be receiving first-hand information from the airline at the airport. While GradWeek is the issuing Agent on the flight tickets, once your group is within 24 hours of departure, the airline/airport takes complete control of any changes due to flight delays or cancellations. IST and GradWeek are not able to intercede and make any demands that the airline is not willing to do. The airline has a team that deals directly with these situations on a daily basis and is the only one that can make changes to the traveler's flight reservation. Once those changes have been made by the airline, GradWeek will get notified, and we can then contact our ground team–transfers, hotels, and GradWeek Staff at your destination so they can prepare for the traveler's new arrival time. However, it is important that we direct the traveler to the proper individuals (the airlines) who can determine the best options for the group.
12) **TRAVEL PROTECTION:** We include Travel Protection Plan insurance as part of your trip package. This plan is from Cultural Insurance Services International (CISI), which helps provide coverage for Primary Medical, Trip Cancellation for Medical Reasons, Travel Delay and Interruption, Baggage Delay or Loss, Emergency Medical Coverage, 24/7 Non-Insurance Assistance Services, and more. A Cultural Insurance Services International (CISI) information sheet/coverage details are available on our website under RESOURCES by clicking on the Cultural Insurance Services International (CISI) link. No premium refunds for this insurance are available, unless there is a cancellation where you, the customer, are not at fault and have not canceled in violation of the terms and conditions of this agreement. Note: The provided medical coverage from Cultural Insurance Services International does not cover sickness or medivac for travel within the United States (Hawaii and Florida). For medical cancellation, the participant must cancel with IST and GradWeek in writing first, before being eligible to contact Cultural Insurance Services International (CISI) for claims assistance.
13) **BAGGAGE:** Due to the frequent and varying changes in baggage policies, including allowances and associated fees, neither IST nor GradWeek makes any representations or warranties regarding baggage terms for any specific airline carrier. Official Departure Packets (trip documents) will be mailed approximately two to three (2-3) weeks before the departure date. These materials will include the name of the assigned airline carrier and its website address. It is the sole responsibility of the participant to verify all baggage-related policies—including but not limited to fees, size and weight restrictions, and carry-on limitations—directly with the assigned airline carrier and/or the Transportation Security Administration (TSA), either via the airline's official website or by contacting the carrier or TSA directly. Participants are hereby advised of the following: Certain airline carriers impose fees for both carry-on and checked baggage; It is the responsibility of the participant to be informed of such policies and to remit any applicable baggage fees directly to the airline carrier before or at the time of travel; Prepayment of baggage fees online is not available for group travel tickets booked through IST or GradWeek. Participants are fully responsible and liable for lost, delayed, stolen, or damaged baggage; for filing claims with the airline on their own behalf; or for items confiscated, lost, or destroyed by the TSA due to non-compliance with security regulations. The participant assumes full responsibility for adherence to all applicable baggage and security guidelines imposed by the airline and TSA.
14) **TRAVEL DOCUMENTATION:** United States citizens traveling internationally to Mexico and the Bahamas are required to carry a valid U.S. Passport booklet. Visit www.travel.state.gov/passport to find out how to obtain a U.S. Passport. Passengers who are not U.S. citizens must contact the appropriate consulate office for their documentation requirements. Visit www.travel.state.gov/travel for the most current Travel Documentation Requirements. Those traveling domestically to Hawaii, Puerto Rico, or Florida are required to carry a valid government-issued picture identification (effective May 7, 2025, REAL ID required by all U.S. states and territories residents, age 18 and older). IST and GradWeek assumes no responsibility for any changes in documentation requirements, nor are we responsible for carriage or entry into the destination city and/or country for any passenger not having proper travel documentation. It is the participant's sole responsibility to have the proper travel documentation required. No refunds or credits will be issued to participants who are denied boarding or entry due to a lack of proper travel documentation and/or misbehavior.
15) **BUS TRANSPORTATION:** Transportation supplied is subject to any state or foreign government(s) involved in granting operating rights, and subject to all applicable and foreign laws, regulations, and treaties governing ground transportation. IST and GradWeek reserve the right to substitute licensed transportation providers and/or to change the bus type, capacity, and routing. No refund will be given for such substitutes or changes. The transportation pick-up point will be designated by IST and GradWeek approximately thirty (30) days before departure. It is the responsibility of the participant to be at the pick-up point at the time and date specified in their trip's Departure Packet. You will be notified when and where to be at the pick-up point. Participant agrees to be solely responsible for boarding all transportation on time with valid picture identification and parental permission if the participant is under 18 years of age. IST and GradWeek shall not be obligated to make alternate arrangements for missed transportation. No refund will be given for any missed or unused transportation. Participants are not allowed to drive to/from the destination, as all packages are air or bus transport packages only, unless a parental waiver is signed.
16) **JURISDICTION AND VENUE:** The terms and conditions set forth herein are governed by, and are to be construed in accordance with, the laws of the State of California. If any action at law or in equity, including an action for declaratory relief, is brought to enforce or interpret any term, or a Federal court in the State of California with venue in the County of Sacramento.
17) **PERSONAL EXPENSES:** Prices include only those services specifically stated in the brochure or registration form. Items such as food, clothing, room service, telephone calls, internet, on-site transportation, purchased activities, tipping, and other items not specifically mentioned in the brochure or registration form are not included and will be the expense of the participant.
18) **SELLER OF TRAVEL:** IST/GradWeek is registered as a seller of travel services in the states of California, Washington, Florida, and Nevada. Respective sellers of travel registration numbers are California - #2085879-40, Washington #602-913-696, and Florida #41799. Please check the website for updated information. Registration as a Seller of Travel does not constitute approval by the State of California. Right of California Customer to Make Claim on the California Travel Consumer Restitution Fund: In the event of the default of GradWeek, you may be eligible for a refund of up to $15,000 from the California Travel Consumer Restitution Fund. If you, as a travel participant or GradWeek, are due because of bankruptcy, insolvency, or cessation of as the person making payment on behalf of the travel participant (a "California customer") and are located in California at the time of your purchase, you have a right to make a claim against the Fund for a refund of any money paid to operations, or material failure to provide transportation or travel services sold. The claim must be filed within one year after you become aware of your loss. For a claim form and additional information, write to: Travel Consumer Restitution Corporation, P.O. Box 8474, Northridge, CA 91327. Non-California customers are not covered by the California Travel Consumer Restitution Fund and are not eligible to file a claim against that Fund in the event of the default of IST or GradWeek.
19) **ALCOHOL CONSUMPTION POLICY:** GradWeek does not provide, promote, or profit from the use of alcohol in any of its programs. The legal drinking age in the Republic of Mexico, Puerto Rico, and the Bahamas is 18 years old. The legal drinking age in Hawaii and Florida is 21 years old, and restaurants, bars, and nightclubs may require identification and proof of age to consume alcohol. GradWeek has contractual relationships with certain suppliers in Mexico, Puerto Rico, and the Bahamas who sell optional packages to our travelers. Some of these packages may make alcoholic beverages available. Some activities occur in locations that serve alcohol. Excessive use of alcohol can result in injury and severely impaired judgment. GradWeek does not condone the use or abuse of alcohol.
20) **PARTICIPANT/TRAVELER RESPONSIBILITY:** All registered Travelers/Participants are responsible for their actions on the entire tour, beginning and ending with air flights or bus transportation. IST AND GRADWEEK STAFF ARE NOT CHAPERONES, and our staff does not impose curfews, bed checks, or restrict travelers from leaving the hotel property. The Traveler/Participant and, where applicable, the Traveler/Participant's parent or legal guardian acknowledge and agree that the decision to participate in the trip and any activities offered in connection with the trip is voluntary and is made with full knowledge and understanding that GradWeek trips are not chaperoned. Participation in any activity is voluntary, and no activity is mandatory or required as a condition of participation in the trip. By electing to participate in the trip or any activity, the Traveler/Participant and, where applicable, the Traveler/Participant's parent or legal guardian acknowledge and accept responsibility for their decision to participate, including their decision to participate despite the unchaperoned nature of the trip. The Traveler/Participant and, where applicable, the Traveler/Participant's parent or legal guardian agree that their voluntary decision to participate in the trip or any activity, with knowledge of the foregoing, shall not, in and of itself, constitute grounds for or give rise to any claim, demand, or cause of action against GradWeek or IST arising solely from such decision to participate. Further, the Traveler/Participant is responsible for the consequences of their participation. The Traveler/Participant should be aware of the risks and possible dangers inherent in traveling and in various water/resort activities in which they may, at their own discretion, voluntarily participate. The Traveler/Participants' participation in such activities is entirely voluntary, and if they choose to participate in such activities, they do so at their own risk. Inappropriate and/or illegal behavior can be cause for eviction from their hotel and/or the program without refund for the unused portion of the trip and can be cause to be sent home at their expense. Traveler/Participant should check travel advisory boards for their particular destination before travel. Final trip documents will be sent to the Traveler/Participant, their group, group leader, or campus representative two to three (2-3) weeks before the departure date. Documents will not be sent until full payment (i.e., accounts with a zero balance) and a signed copy of the Tour Participant Agreement/Registration is received in our office. IST and GradWeek cannot be responsible for lost or misdirected mail, or for Travelers/Participants who did not provide their correct legal name(s) or spelling upon registration. Any changes and updates to the Travelers/Participants' name, address, phone number, and email must be submitted in writing or online by logging into their traveler account at www.gradweek.com as soon as possible. Starting 2/22/28, Travelers/Participants will be subject to a $25 change fee, plus any additional airline or hotel correction or change fees.
21) **INTERNATIONAL FLIGHTS:** The operation of these flights is subject to the foreign governments involved granting landing rights for the flight. If the air carrier cannot obtain these rights, the flight will be cancelled, and a full refund and/or the cost of the ticket, less any non-refundable service charges or other charges incurred by IST and GradWeek, will be made to the participant.
22) **AIRCRAFT:** We use a combination of scheduled carriers, which are as follows, but not limited to: United Airlines, American Airlines, Alaska Airlines, Hawaiian Airlines, Southwest Airlines, Aeromexico, Delta, Frontier Airlines, and JetBlue.
23) **HOTEL:** Cabo San Lucas: Tesoro Los Cabos, Riu Resorts, Pueblo Bonito Resorts. Cancun: NH Krystal Cancun, Krystal Grand. Nassau: Atlantis Resort, Riu Resorts, Breeze's Resort, Baha Mar Hyatt. Hawaii: Twin Finn Hotels, Queen Kapiolani, Hyatt Place Hotels, Alohilani Resort, Marriott Resorts. Puerto Rico: The Condado Plaza Hilton, La Concha Resort. Florida: Hyatt Place, Shores of Panama, Casa Loma, Holiday Inn Resorts, SpringHill Suites. In case of hotel overbooking or unavailable accommodations (standard/run-of-house rooms), GradWeek will relocate you to a property of equal or superior value at no extra cost to you.
24) **DISABLED ACCESSIBILITY & FOOD ALLERGIES:** Hotels, transportation services, and other facilities in foreign countries may not necessarily be disabled accessible, food allergy compliant, or follow the same regulations or requirements as those in the U.S. If the Traveler/Participant has a disability or a food allergy that requires special accommodation or special assistance, they must notify IST/GradWeek no less than thirty (30) days in advance of the departure date. Travelers/Participants with special travel needs, dietary restrictions, food allergies, or other individual accommodation requirements acknowledge and agree that they are solely responsible for identifying, disclosing, and communicating their specific needs to the applicable airline, hotel, restaurant, or other service provider. Travelers/Participants are further solely responsible for directly confirming with the applicable service provider, prior to and, when applicable, during the trip, the availability, suitability, and adequacy of any requested accommodation, service, meal, or food option. Neither IST nor GradWeek is responsible for determining, confirming, or guaranteeing the availability, suitability, or adequacy of any accommodation, service, meal, or food option provided by a third-party service provider. Upon written request, information will be gathered and provided to the Traveler/Participant regarding accessibility to various trip facilities.
25) **TRAVEL VOUCHERS:** Because of events or causes beyond IST's or GradWeek's control (noted in section 1), a Travel Voucher (no cash value) may need to be issued to the registered Traveler/Participant. In the event a Travel Voucher is issued, the voucher amount will be determined by the associated vendors (i.e., airline, hotel, and/or IST and GradWeek, etc.) for the non-refundable funds. If a Traveler/Participant is to receive a flight voucher, the terms of that credit voucher will be determined at the time of issue by the airline. If a Traveler/Participant is to receive a GradWeek travel voucher, the terms of that credit voucher will be determined at the time of issue by destination vendors and IST/GradWeek. All GradWeek Travel Vouchers are issued solely in the name and using the contact information of the registered Traveler/Participant identified on the applicable traveler account and booking. A GradWeek Travel Voucher is non-transferable except as expressly permitted under this Agreement. In certain circumstances and at the sole discretion of IST and GradWeek, all or a portion of a registered Traveler/Participant's GradWeek Travel Voucher may be transferred to an eligible family member. Any permitted transfer requires the registered Traveler/Participant to complete and submit a GradWeek Travel Voucher Transfer Form as required by IST and GradWeek. A non-refundable $100 transfer fee will apply to each approved transfer and must be paid by either the transferring Traveler/Participant or the receiving Traveler/Participant. IST and GradWeek will not facilitate, process, or assume responsibility for any exchange of funds between the transferring Traveler/Participant and the receiving Traveler/Participant. Any such exchange of funds is strictly a private transaction between the Travelers/Participants involved, and all terms, conditions, and disputes relating to such transactions are solely between those parties. Any approved transfer of a GradWeek Travel Voucher is valid only for participation in a GradWeek Travel Program and must be completed within one (1) calendar year from the original voucher issue date. A transferred voucher does not extend or otherwise alter the original voucher's expiration period unless expressly authorized in writing by IST and GradWeek. A GradWeek Travel Voucher is void and ineligible for transfer or use if either (a) the registered Traveler/Participant to whom the voucher was originally issued or (b) the proposed receiving Traveler/Participant has initiated or completed a credit card chargeback against IST or GradWeek in connection with a 2027 or 2028 GradWeek transaction.
26) **COVID RELEASE OF LIABILITY:** Registered Traveler/Participant or their parent or guardian acknowledges upon registering for the trip that despite all government, local venues, and tour provider efforts to mitigate the spread of COVID (and variants), there still remains a risk of exposure and potentially contracting the COVID virus. Furthermore, acknowledge that contracting COVID can bring severe illness and possible death. Contracting COVID either before, during, or after travel is beyond IST or GradWeek controls, described in section 1 above. Based on this understanding, the registered Traveler/Participant or their parent or guardian releases IST and GradWeek of any and all liability associated with contracting COVID, (and variants) during the trip.
27) **SHARING OF INFORMATION:** Because our travel services are offered in conjunction with the services of other companies, such as airlines, hotels, and other tour operators, IST or GradWeek may share the registered Travelers/Participants' personal information with those companies. We may share the following information: Name, address, phone, birth date, gender, the school they attend or teach at, and/or email. IST or GradWeek may also share this information with other non-related companies unless the registered Traveler/Participant informs GradWeek in writing that you do not consent to share your information with non-related companies. GradWeek may capture the Tour on film and digital images and use photos, videos, and digital images for its marketing materials, including but not limited to brochures, internet websites, mailers, etc. As a result, you may notice people taking photos, shooting videos, and/or asking for comments from the Travelers/Participants and their friends during the tour. We appreciate your participation and, unless otherwise notified, we may use your image in our photos, videos, and evaluations, and GradWeek reserves the right to use these to promote and advertise future tours.
28) **ASSIGNMENT:** This Agreement and the rights granted hereunder may be assigned in whole or in part by the IST and GradWeek without the prior written consent of the Company. IST and/or GradWeek may assign this Agreement, and the rights granted hereunder, to any third party.
29) **ENTIRE AGREEMENT:** The terms of this agreement shall serve as a complete release and express assumption of risk for the undersigned trip participant, his or her parent(s)/legal guardian(s), heirs, assignees, administrators, executors, and all members of his/her family. I/we have read and fully understand the provisions and legal consequences of this voluntary release/assumption of risk, and I/we hereby agree to all of its risks and conditions. *Reusable Deposit: Only the original registered Traveler/Participant and their original non-refundable registration deposit may be reused as a credit towards the balance of a new GradWeek Travel Program within the next three (3) years after they have provided a new signed registration form and non-refundable deposit, provided their original account was cancelled before December 31, 2027, and no credit card chargeback occurred. This deposit is only fully creditable under the refund provisions of Section 8 of this Agreement.

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